

What is a Designated Person Review?

A Designated Person Review is available to you under section 28A of the *Motor Accidents (Compensation) Act* to have a decision that you disagree with reviewed. The role of the Designated Person is to ensure that an independent review occurs of the merits of a decision on a claim for benefits made by you. The Designated Person has not had any previous involvement in the decision that has been made or involved in the management of your claim.

When can I apply for a Designated Person Review?

You have 90 days from receipt of the original notice of decision or if no notice was given, from when you became aware of the decision to apply for a Designated Person review. To request a Designated Person Review please complete this form detailing your request. It is important that you provide any additional information that you would like taken into account. If acting on behalf of a claimant a signed authority must be provided.

How long does a Designated Person Review take?

The Designated Person has 30 business days to review the matter and make a decision to either change or uphold the original decision. The Designated Person may request additional information to assist in the review process. Where this occurs the 30 business day time period for the Designated Person review to be undertaken will be extended to account for the time taken to provide the information.

Full Name		Claim Number	
Postal Address			
Phone		Email	

If completing on behalf of a TIO claimant please complete the following details:
(Signed authority must be attached)

Full Name		Relationship to Claimant	
Postal Address			
Phone		Email	

Please list decision(s) to be internally reviewed

Provide an overview of the information you would like taken into account

Explain why you believe TIO’s decision is incorrect. *Attach any supporting information to this form.*

Please send completed form and supporting documentation to TIO by mail or electronically to:
MACreview@tiofi.com.au
TIO – Motor Accident Compensation
GPO Box 770
Darwin NT 0801
1300 493 506